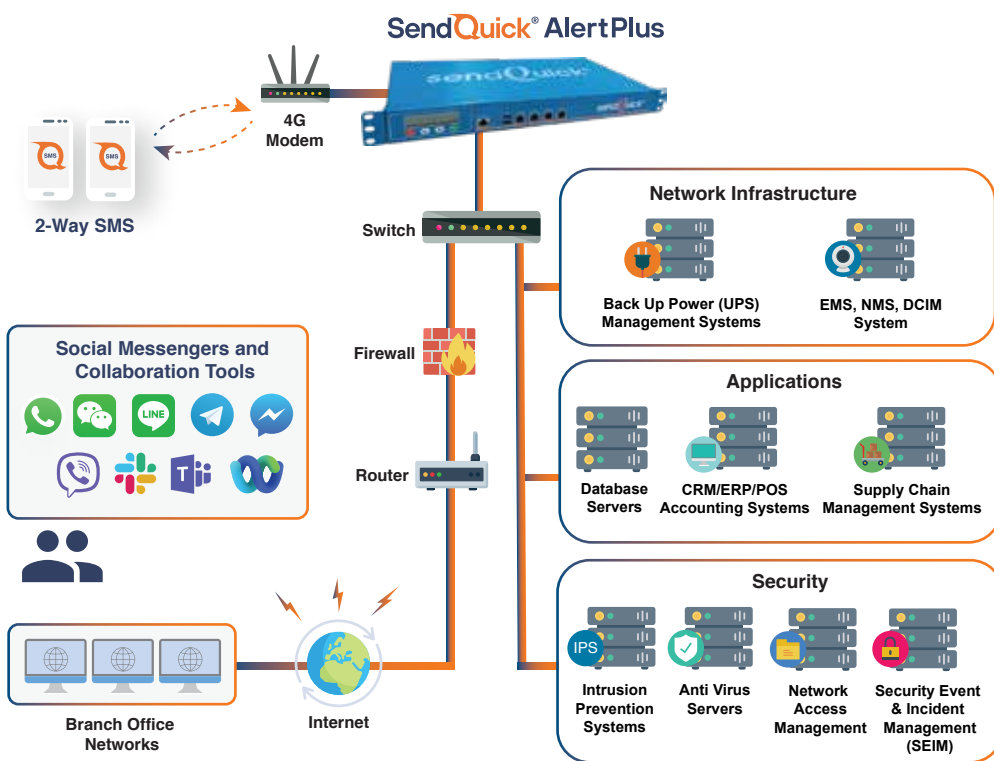# SendQuick® AlertPlus

SMS Alerts to Reduce System Downtime

- Firewall under attack
- Intrusion, virus or malicious attack to IT Infrastructure
- Power supply interruption
- System, appliances, network or server down
  (linked to your Network Monitoring System)

KEY FEATURES

- Support unlimited number of firewall, IPS, anti-virus, UPS, network monitoring system, database and other servers

- Support all types of email alerts (SMTP), Syslog and SNMP Trap messages for events and converting them to SMS

- Message filter system (email, Syslog and SNMP) to send their important alerts to single and / or multiple users (rule based SMS)

- Built-in SMS reminder and escalation features to ensure message acknowledgement

- Support system monitoring (Ping) with SMS alert to ensure server availability

- Dual integration method: via email or HTTP Post (REST API) for sending and receiving SMS

- All messages are date / time stamp for monitoring and tracking purposes

- Built-in SMTP email gateway and email relay function to serve as a back-up email gateway for the enterprise

- Message (Least Cost) Routing for distributed SendQuick (multi-site) implementation

- Messaging delivery options including SMS SIM, telco connections and messengers.

- Support High Availability (HA) Option

- Zero maintenance server (Low TCO)

- 2-way SMS communication

- Auto load handling and auto message distribution for efficient message receiving and sending

- Telco-independent (the GSM modem can send to all mobile operators with SMS interoperability)

- Optional add-on: Address Book and Shift Management; High Available (HA) Module; Additional modems

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Unplanned system downtime - that is the bane of all IT personnel. When the unplanned and unexpected happens in your IT environment, how fast can you react and respond before something worse happens?

Today, companies require high uptime for their IT systems and has zero tolerance for systems failure. SendQuick Alert Plus is designed for IT network infrastructure as it will send short message (SMS) or messengers to the IT team when there is a problem, reducing downtime for the enterprise. SendQuick Alert Plus complements your firewall, IPS, anti-virus, server monitoring software and others.

It has built-in functions to convert email, SNMP and Syslog messages from your monitoring and security infrastructure to SMS or messengers, providing instant and concise information on the events happening in your office and data centers.

COMPLEMENT YOUR SYSTEMS

SendQuick Alert Plus server is ideal for your IT / security infrastructure or datacenter. It will complement your infrastructure system such as:
- Router
- Intelligent switch
- Firewall
- Intrusion Prevention System
- Anti-virus server
- Network monitoring systems
- Infrastructure monitoring systems
- Security monitoring systems
- Back-up power management system (UPS)
- Cabling management systems
- Environment management systems
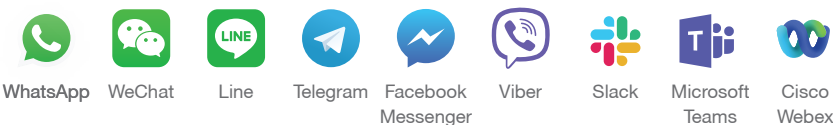- Network Access Storage (NAS)

BENEFITS

- Instant alerts on mobile via SMS, messengers, reducing downtime
- SMS is delivered anytime, anywhere (even when you are overseas!)
- Get SMS reply from your support team for acknowledgement
- Selective SMS alert (with filter) for important events
- SMS is stored & forwarded, with reliable delivery (network dependent)
- Send multiple SMS for each alert to different people
- Supports unlimited applications, devices and servers (good ROI)

USERS

- Banks / insurance / financial institutions
- Healthcare (Hospitals, clinics, healthcare services)
- Education Institutions (Schools, Universities, others)
- Government
- Pharmaceuticals / Biotechnology
- Telecoms / Internet Service Providers
- Travel related companies
- Hotels and service based companies
- Multinational corporations / factories
- All companies concerned with security and system uptime

INTEGRATION WITH SOCIAL MESSENGERS

SendQuick integrates with existing applications to send messages instantly via SMS, email and social messengers:

WhatsApp	WeChat	Line	Telegram	Facebook Messenger	Viber	Slack	Microsoft Teams	Cisco Webex

SUPPORTED PLATFORMS

Appliance   Cloud   Virtual Machine

Complement Your Network and IT Infrastructure

SendQuick® Alert Plus provides instant and concise SMS alerts on the events happening in your office and data centers.

HARDWARE SPECIFICATIONS
- Intel® CPU
- Hardened Linux OS
- 8GB RAM
- 1TB HDD
- 1U rack mountable
  [432(W) x 275(D) x 43(H) mm]
- 4 x 10/100/1000BT NIC card
- 4G modem available
- Estimated weight: 4.3kg
- 4 x USB, 1 x RS232, 1 x VGA
- Certification: CE, FCC, UL RoHS

SOFTWARE SPECIFICATIONS
- SendQuick® Alert Plus software
- Email server
- PostgreSQL database server
- Web user interface

VM
- 2 Core CPU
- 4GB RAM
- 250GB HDD

Optional add-on available

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