SendQuick® Entera

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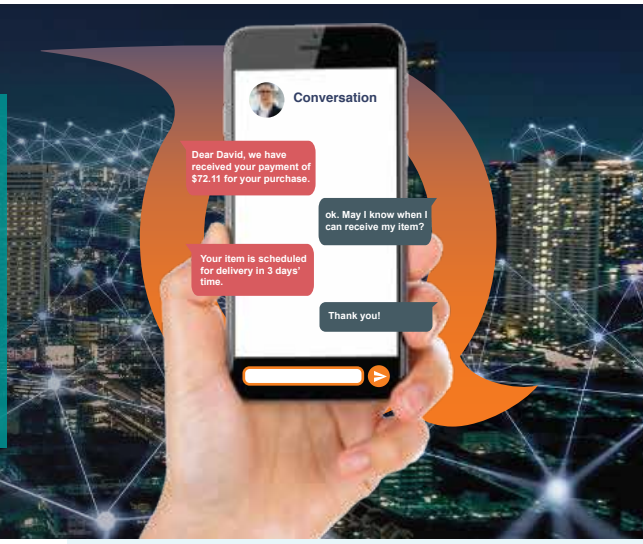
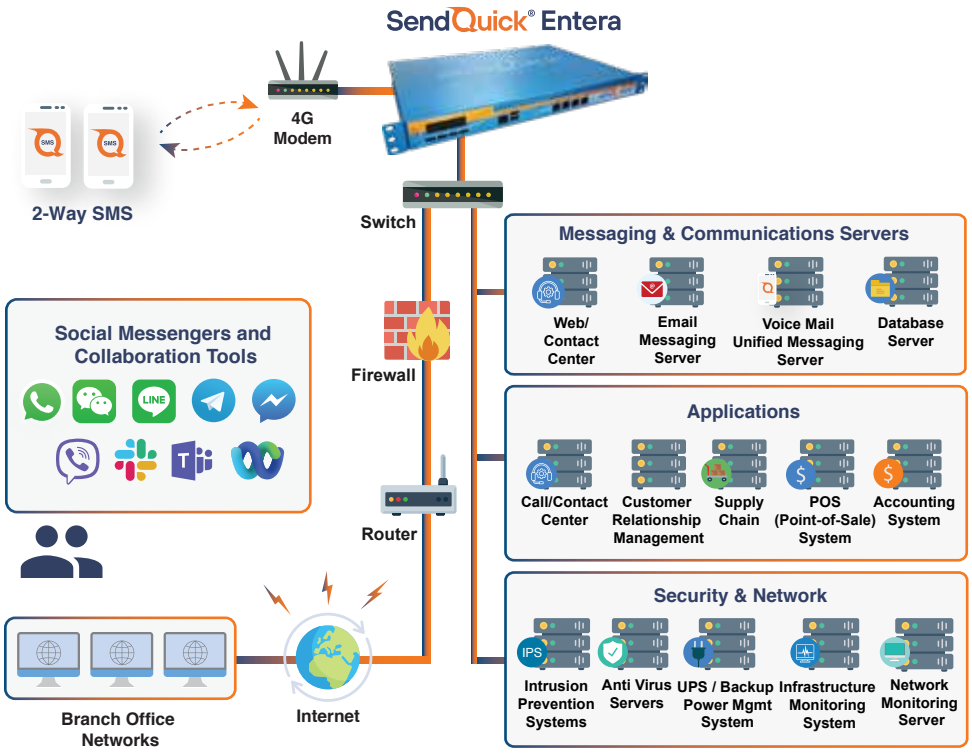
Business Process Applications

- Status Enquiry, Inventory Enquiry, Service Status
- Jobs & Information Dispatch for Workflow
- Appointment Reminders, Updates & Notifications
- Business Continuity, Call Center Support, IT Alerts & Monitoring





Is your business losing customers because you are not responsive enough? Can your sales team retrieve real-time information to help close sales when on the move?

Your business has a variety of communications needs. Traditional methods of email and voice call are often costly and may not be as quick in reaching the relevant persons. Short Messaging Service (SMS) or messengers are very useful and non-intrusive communication methods that get your messages across fast. You can deploy SMS or messengers in a huge number of ways in your business processes so that you remain responsive to your customers and become more efficient. SendQuick Entera is the solution to your enterprise mobile messaging needs.

SendQuick Entera is an out-of-the-box SMS gateway solution which can be configured and installed for your business in just minutes. Designed to fit in your LAN network, SendQuick Entera will convert email messages, HTTP Post and other messaging formats received from other backend applications and send them as SMS or messengers to your designated recipients. In addition, it can convert alert messages from monitoring and security infrastructure to SMS or messengers, providing instant and concise information on the events happening in your office and data centers.

KEY FEATURES

- Web-based configuration for Server Administrator for easy administration
- Plug and Play appliances for easy maintenance and support
- Web-based user interface with address book and template messages to send SMS
- Multiple user access rights, configurable by the user administrator for better user management
- Automatic SMS message routing (using SMS keyword) for interactive information on-demand
- Email filter system to send only important alerts to single or multiple users
- SMTP (email), SNMP Trap and Syslog filter for selective SMS alert messages
- Built-in reminder and escalation function, suitable for IT alerting needs
- Network monitoring function (PING, Port check and URL check) for system downtime alerts
- Hassle-free integration to an unlimited number of backend applications
- Send SMS using FTP (file) and ODBC (database) Connection
- Dual integration via email or HTTP Post (REST API) for sending and receiving SMS
- All messages are date / time stamped for monitoring and tracking purposes
- Support High Availability (HA) options with simultaneous dual server performance (hot-hot)
- Options for RAID1 systems upgrade with RAID1 capable hardware
- Supports unlimited numbers of network and security devices
- 2-way SMS communication
- Support WebOTP option
- Messaging delivery options including SMS SIM, telco connections and messengers.

REAL BUSINESS MESSAGING APPLICATIONS

SendQuick Entera is suitable for all industries with real business messaging applications. Below are a few examples from some sample industries:

- PHARMACEUTICAL

- SMS to sales team when order comes in from clinics or hospitals
- Check information real-time via SMS for field staff
- SMS alerts for system problems

- HEALTHCARE (HOSPITALS & CLINICS)

- SMS to patients on appointment reminders
- SMS to doctors and nurses on important messages
- SMS for emergency message deployment

- EDUCATION

- SMS to students on class schedules, exam dates, results and reminders to pay fees etc.
- SMS to parents if students fail to attend classes

- DATA CENTERS & IT SUPPORT SERVICES

- Use SMS for system alerts to IT support staff
- SMS can provide data tracking (incidence reporting) for each support call/work done

- RETAIL, HOTEL, TRAVEL & CONSUMER SERVICES

- Use SMS for reservations of restaurants, services, facilities and others
- Use SMS for marketing & promotions such as discounts, contests, games, etc.
- SMS for job dispatch for support/maintenance

- MANUFACTURING

- Information updates (2-way) for factory, sales and other relevant information
- Systems and manufacturing machines alert for problems and events
- Alert messages for clean room production & monitoring systems

- CALL/CONTACT CENTERS

- Outbound SMS for message confirmation for call center enquiries
- Inbound SMS as an additional communication for call centers
- SMS alerts when problems with IP PBX systems

INTEGRATION WITH SOCIAL MESSENGERS

SendQuick integrates with existing applications to send messages instantly via SMS, email and social messengers:

WhatsApp · WeChat · Line · Telegram · Facebook Messenger · Viber · Slack · Microsoft Teams · Cisco Webex

SUPPORTED PLATFORMS

Appliance · Cloud · Virtual Machine

SendQuick®

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Real Business Messaging Applications

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HARDWARE SPECIFICATIONS

- Intel® CPU
- Hardened Linux OS
- 8GB RAM
- 1TB HDD
- 1U rack mountable
  [432(W) x 305(D) x 43(H) mm]
- 4 x 10/100/1000BT NIC card
- 4G modem available
- Estimated weight: 5.5kg
- 4 x USB, 1 x RS232, 1 x VGA
- Certification: CE, FCC, UL RoHS

SOFTWARE SPECIFICATIONS

- SendQuick® Entera software
- Email server
- PostgreSQL database server
- Web user interface

VM

- 2 Core CPU
- 4GB RAM
- 250GB HDD

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