Conversational Messaging
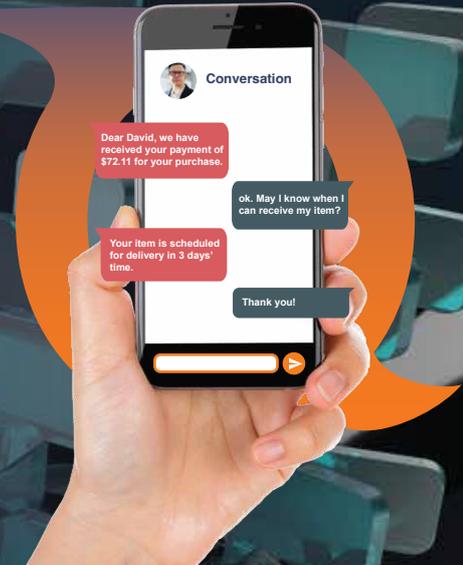
Engaging your customers wherever they are, with mobile messaging solutions

SUPPORTED PLATFORMS :

Appliance Cloud Virtual Machine

Conversation

Dear David, we have received your payment of $72.11 for your purchase.

ok. May I know when I can receive my item?

Your item is scheduled for delivery in 3 days' time.

Thank you!

Maximise ROI With Mobile Messaging Solutions

An average user spends more time on his smartphone or mobile than on a desktop.

Phone calls are becoming a thing of the past when it comes to business-to-consumer communication, as 90% of customers now prefer text messages over direct phone calls. It is reported that the average person is 64% more likely to have a positive view of a business to which he or she has communicated directly. Fortunately, the advantage to this is that there is a log of the conversation that has transpired for their records.

Moreover, 95% of text messages are read and responded to within 3 minutes of being received. By 2023, it is forecasted that 8.2 billion people worldwide will use mobile phones. With its high engagement and open-read rate, text messaging continues to be an integral part of the marketing strategy and even crisis communications.

Therefore, it is vital for businesses to engage customers with conversational messaging to ensure greater reach and customer interaction. SendQuick provides the right solutions for you to improve customer engagement across various industries globally to assist you in sending millions of transactional and promotional SMS broadcasts both efficiently and cost-effectively.

Send and/or Receive Messages via Web Portal or API Integration

Web Portal:
2-way messages are managed by using the web portal, which gives access to your contact lists and Google Calendar and allows file uploads.

API Integration to 3rd party solutions: HTTPS/SMTP (Email-to-SMS or Text).
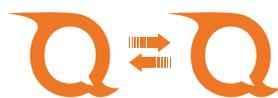
User-Friendly Chat Interface for 2-way Messaging

Training is not required. A chat interface that is user-friendly for 2-way communication with your consumers on a text messaging platform.

Announcements, marketing messages, and reminders via text to reach your audience and encourage interactive transactions for better ROI.

Broadcast Messages to Many Customers at Once

With SendQuick, you can broadcast text SMS to all your customers at once.

Create audience segments and target the right messages to the right groups of people for a effective yet personalised communications strategy when you send SMS broadcasts.

Able to broadcast text SMS to any mobile phone and network* (network dependent).

Omnichannel Messaging

Send and receive your messages to your customers on major messaging platforms such as Whatsapp, Facebook Messenger, Telegram, and collaboration tools, such as Microsoft Teams and Slack.
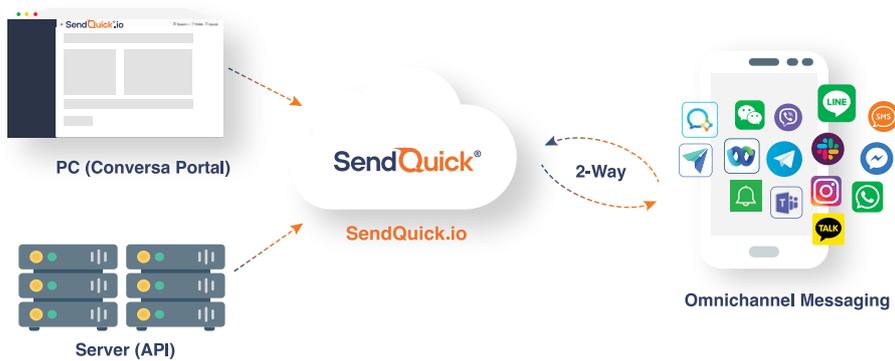
End-to-end comprehensive text delivery status logs and also supports multilingual text messages.

HOW IT WORKS?

Cloud-based Text Messaging (SMS) via API/Web Portal for Interactive Communication

PC (Web Portal)

Server (API)

SendQuick ASP
(Cloud SMS)

2-Way

SMS
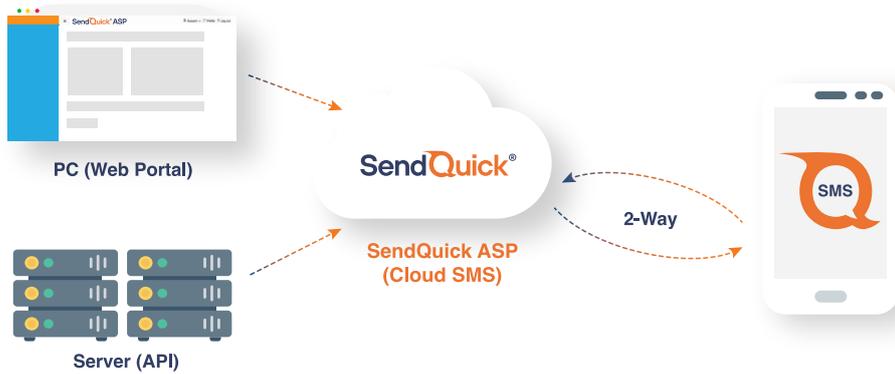
Cloud-based Messaging Platform with a Single and Unified API

PC (Conversa Portal)

Server (API)

SendQuick.io

2-Way

Omnichannel Messaging

Secure Mobile Messaging App

Available at :

Download on the App Store

GET IT ON Google Play

sqoope

SendQuick Private Messaging App
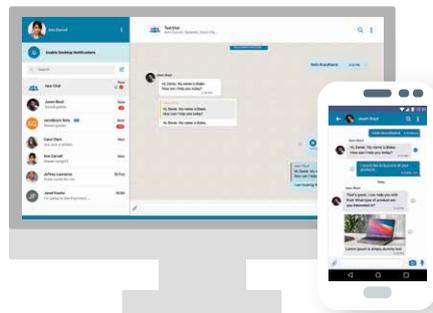
CLIENT TESTIMONIALS

★ ★ ★ ★ ★

It has solved our issue of 2-way employees' communication with regards to staff scheduling via SMS by providing a unified software system to centralize the up-to-date database to be used for coordination in stevedoring of automotive vehicles (NYK), eliminating the need to rely on a single point of contact manually, which is cumbersome due to various external, uncontrollable factors.

Mohd Zainudin Bin Dollah
IT Manager of Conqueror Express Pte Ltd

★ ★ ★ ★ ★

It has everything we need as a 2-way SMS gateway to integrate with our backend system to be used for providing excellent services to our patients conveniently. We are confident with SendQuick as a dedicated and reliable SMS Notification and Auto-Reply System and will recommend to others.

Zubaidah
Principal Systems Analyst of IHH Healthcare

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